

Ethical and Professional Code of Conduct

Esset Property Management

1	Respect for Professional Confidentiality <p>Employees are bound by the strictest professional confidentiality and must under no circumstances make use of the personal information to which they have access.</p>
2	Principle of Neutrality <p>Cases are reviewed with full objectivity. Any consideration related to a person's origin, affiliation, health condition, sexual or political orientation, or membership of an ethnic group or religion is strictly prohibited.</p>
3	Principle of Transparency <p>Employees commit to earning the trust of their stakeholders. They provide regular reports on the mandates entrusted to them and supply all information requested by the client, supported by the necessary documentation.</p>
4	Principle of Independence <p>Employees hold no direct or indirect interest in companies with which they contract on behalf of their clients. They independently recommend to their principals the contracts best suited to meet their needs at the most competitive cost.</p>
5	Determination of a Fair Price <p>Employees carry out a prior assessment of the assignments for which they are requested, without overestimating or underestimating them. This enables them to determine and apply a fair price.</p>
6	Refusal of Conflicts of Interest <p>Employees decline assignments that could lead to conflicts of interest. They refrain from participating in any property trading operations involving buildings they manage or are responsible for selling. All operations must always be carried out in a spirit of loyalty, transparency, and respect for the client's interests.</p>
7	Professional Competence <p>Employees are recruited based on their personal and professional skills, to the exclusion of any other consideration. They benefit from regularly updated training in order to stay informed about the latest developments in our professions.</p>